



Average Monthly Payment (AMP) Sign-Up is Here!

Sign-up April 15th-May 15th

The cost of your utility bill changes every month depending on how much energy you use. For example, in the warmer months, you may use more electricity to cool your home. Receiving an unusually high bill can be stressful. By enrolling in the Average Monthly Payment (AMP) Plan, you will be able to pay the same amount every month on your utility bill. This can help you with budgeting, and avoid the surprise of a larger bill.

How does Average Monthly Payment (AMP) Plan Work?

The utility company will review your bills for the past 24 months to determine how much you typically use. The company will base your new (AMP) plan amount on your past usage by taking the average of your previous bills.

This average will be the monthly amount you will pay on the new plan. You will pay the same bill amount every month. Some months you will pay for more energy than you use, and other months you will pay less for energy than you actually use.

Approximately every six months, the utility company will review the actual amount of energy you have used and will compare that to the amount you have paid. If you have paid for less energy than you used, your (AMP) amount may be adjusted to a higher (AMP) amount. If you have paid for more energy than you actually used, your (AMP) amount may be adjusted to a lower amount.

Changes to the level pay amounts are subject to the approval of the Utility Superintendent.

It is important to understand that the Level Pay Plan does not reduce the amount of your bill. You will still need to pay for ALL of the energy you use. The Level Pay Plan simply evens out your payments to help you budget better.

Is the (AMP) Plan Right for You?

The (AMP) plan may be a good choice if you want to know exactly how much you will pay for your energy cost in most months. You should also be prepared for an increase in your (AMP) amount every six months or so when the company conducts a review of your usage and makes adjustments.

Customers Who May Not Benefit

Although your bill will be at a fixed rate each month, every six months your utility company will conduct a review that may result in an increase in (AMP) amount if your usage increased. If you think that you will have difficulty paying any additional amounts owed after the review period, the (AMP) plan may not be the best plan for you.

Falls City Utility Department

Level Payment Plan - Average Monthly Payment (AMP)

- ♦ Average Monthly Payment (AMP) amounts are to be established at 110% of the monthly average usage amount based on past history, up to 24 months. Customer needs to have at least six (6) months of usage history.
- ♦ The contract shall start with the usage, which is reflected on the June 1st billing of each year. The contract shall automatically renew each plan year unless terminated in writing by the customer.
- ♦ All (AMP) amounts for level payment customers shall be reviewed and adjusted annually between April 15th and May 15th. All (AMP) adjustments shall be reflected on the June 1st billing.
- ♦ (AMP) amounts for current (AMP) utility customers may be adjusted when the usage has increased or decreased a minimum of approximately 40% over a period of time, subject to the approval of the Utility Superintendent.
- ♦ The Utility Department shall not pay interest on any balance of a customer on the (AMP) plan.
- ♦ If an (AMP) plan customer elects to discontinue the payment plan, they shall not be able to participate in the (AMP) plan until the next plan year.
- ♦ **Automatic bank withdrawal is recommended for payment on the 15th of each month.**
- ♦ **If the (AMP) payment account is delinquent more than once a plan year, it will be taken off of (AMP) and billed for actual usage.**
- ♦ **If you are currently enrolled in the Level Payment Plan (AMP), your status will be reevaluated and new amounts will be set in June 2025.**

Customer Agreement

I, _____, agree to the terms and conditions of the Falls City Utility Department Average Monthly Payment Plan and wish to participate, if eligible.

Customer Name(s): _____

Service Address(s): _____

Mailing Address(s): _____

Phone #(s): _____

Customer Signature(s): _____

Date: _____

*****Office Use Only*****

Utility Account #(s): _____

Entered on system: _____

Approved by: _____