

Falls City Utility Department

Level Payment Plan

Customer Agreement

- ❖ Monthly level payment amounts shall be established at 110% of the monthly average usage amount based on past history, up to 24 months. Customer needs at least six (6) months of usage history.
- ❖ The contract shall start with the usage which is reflected on the June 1 billing of each year. The contract shall automatically renew each plan year unless terminated in writing by the customer.
- ❖ All level payment amounts for level payment customers shall be reviewed and adjusted annually between April 15th and May 15th. All level payment adjustments shall be reflected on the June 1 billing.
- ❖ Level payment amounts for current level payment utility customers may be adjusted when the usage has increased or decreased a minimum of approximately 40% over a period of time, subject to the approval of the Utility Superintendent.
- ❖ The Utility Department shall not pay interest on any balance of a customer on the level payment plan.
- ❖ If a level payment customer elects to discontinue the level payment plan, they shall not be able to participate in the level payment plan until the next plan year.
- ❖ The bill due May 15th MUST be paid to have the Level Payment amount put on the account.
- ❖ Automatic bank withdrawal is recommended for payment on the 15th of each month.
- ❖ If the level payment account is delinquent more than once a plan year, it will be taken off of level payment and billed for actual usage.

I, _____, agree to the terms and conditions of the Falls City Utility Department Level Payment Plan and wish to participate, if eligible.

Customer Name(s) _____

Billing Address(s) _____

Mailing Address(s) _____

Phone #(s) _____

Customer Signature(s) _____

Date _____

*****Office Use Only*****

Utility Account #(s) _____

Entered on system: _____

Approved by: _____